MANIPUR GAZETTE

E X T R A O R D I N A R Y
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OFFICE OF THE
KAKCHING MUNICIPAL COUNCIL
MANIPUR

N O T I F I C A T I O N

Kakching, the 15th September, 2025

No.10-14/KMC/AMRUT 2.0/2022-670: This is to notify that the Service Level Benchmarks of the Kakching Municipal Council for maintaining the standards of deliverance of essential services viz. Solid Waste Management, Sanitation and Water Management for the years 2021-2022 to 2025-26 is hereby published for information to the general public.

Sl. No.	Indicators	Benchmark	Service Level Benchmark				
	Solid Waste Management		**Status 2021-22**	**Status 2022-23**	**Status 2023-24**	**Status 2024-25**	**Target 2025-26**
1	Household Level coverage of Solid Waste Management Services	100%	100%	100%	100%	100%	100%
2	Efficiency of collection of municipal solid waste	100%	80%	80%	82%	85%	100%
3	Extent of municipal solid waste recovered	100%	45%	45%	50%	55%	90%
4	Extent of Scientific disposal of municipal solid waste	80%	35%	35%	45%	55%	80%
5	Extent of segregation of municipal solid waste	100%	100%	100%	100%	100%	100%
6	Efficiency in redressal of customer complaints	80%	76%	76%	77%	78%	80%
7	Extent of cost recovery in SWM services	100%	40%	40%	50%	55%	90%
8	Efficiency in Collection of SWM Charges	90%	50%	50%	55%	60%	90%

Cleanliness and Sanitation							
9	Efficiency of cleaning of community public toilets and standalone urinals	100%	100%	100%	100%	100%	100%
10	Efficiency in collection of user charges (public toilets)	100%	100%	100%	100%	100%	100%
11	Extent of availability of electricity in public toilets/ standalone urinals	100%	100%	100%	100%	100%	100%
12	Extent of availability of water in public toilets/ standalone urinals	100%	100%	100%	100%	100%	100%
13	Extent of availability of water tap in public toilets/ standalone urinals	100%	100%	100%	100%	100%	100%
14	Extent of availability of hand wash in public toilets/standalone urinals.	100%	100%	100%	100%	100%	100%
15	Extent of availability of flush in public toilets/standalone urinals.	100%	100%	100%	100%	100%	100%
16	Extent of availability of hand wash soap/detergent in public toilets/standalone urinals.	100%	100%	100%	100%	100%	100%
17	Extent of supply of cleaning materials for public toilets/standalone urinals.	100%	100%	100%	100%	100%	100%
Water Management(WM)							
18	Coverage of water supply connections	100%	40%	45%	50%	60%	60%
19	Per capita supply of water	135lpcd	55 lpcd	60 lpcd	70 lpcd	70 lpcd	70lpcd
20	Extent of metering of water connections	100%	0%	0%	0%	0%	0%
21	Extent of Non-Revenue Water (NRW)	20%	30%	30%	25%	25%	25%
22	Continuity of water supply	24 hours	4 hours	4 hours	4 hours	4 hours	4 hours
23	Quality of water supplied	100%	95%	95%	95%	95%	95%
24	Efficiency in redressal of customer complaints	80%	50%	60%	70%	70%	70%
25	Cost recovery in water supply services	100%	60%	60%	60%	60%	60%

26	Efficiency in collection of water supply related charges	90%	50%	50%	50%	50%	50%
27	Rejuvenation of Water Bodies	100%	0%	0%	5%	10%	15%
28	Rainwater Harvesting	100%	0%	1%	1%	1%	3%
29	Water Recycling (Drain)	100%	0%	0%	2%	2%	5%
30	Water Recycling(Project Site)	100%	0%	0%	0%	0%	10%

TH. SIDDHARTHA SINGH,
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